

# IT Operations Challenges & Path Forward

# Tool & Data Silos

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**53% of enterprises employ over 20 tools and lack a unified source of truth**

37% stated **data collection and correlation across critical IT management domains** such as infrastructure, network, applications, cybersecurity and digital experience as their #1 most important observability solution capability<sup>##</sup>.

<sup>##</sup>Source: Full Stack Observability Thought Leadership Survey, IDC, March 2023

# Noisy Data

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40% of IT  
organizations  
receive 1M+ daily  
alerts, 11% face 10M+

Cost:  
\$1.27M+  
Annually

##Source: Full Stack Observability Thought Leadership Survey, IDC,  
March 2023

# Outages Impact Customer Satisfaction & Revenue

Average  
MTTR > 7 Hrs.

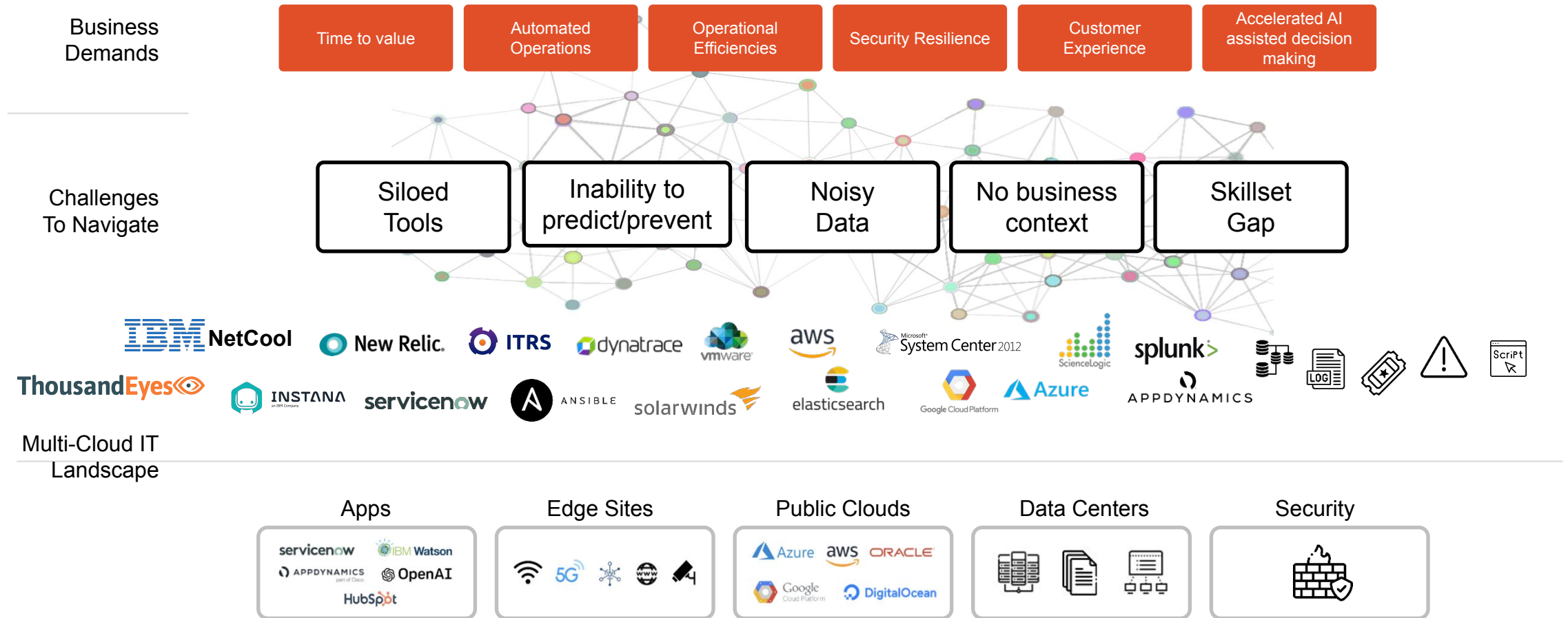
Cost Per  
Outage:  
\$400K+

##Source: Full Stack Observability Thought  
Leadership Survey, IDC, March 2023

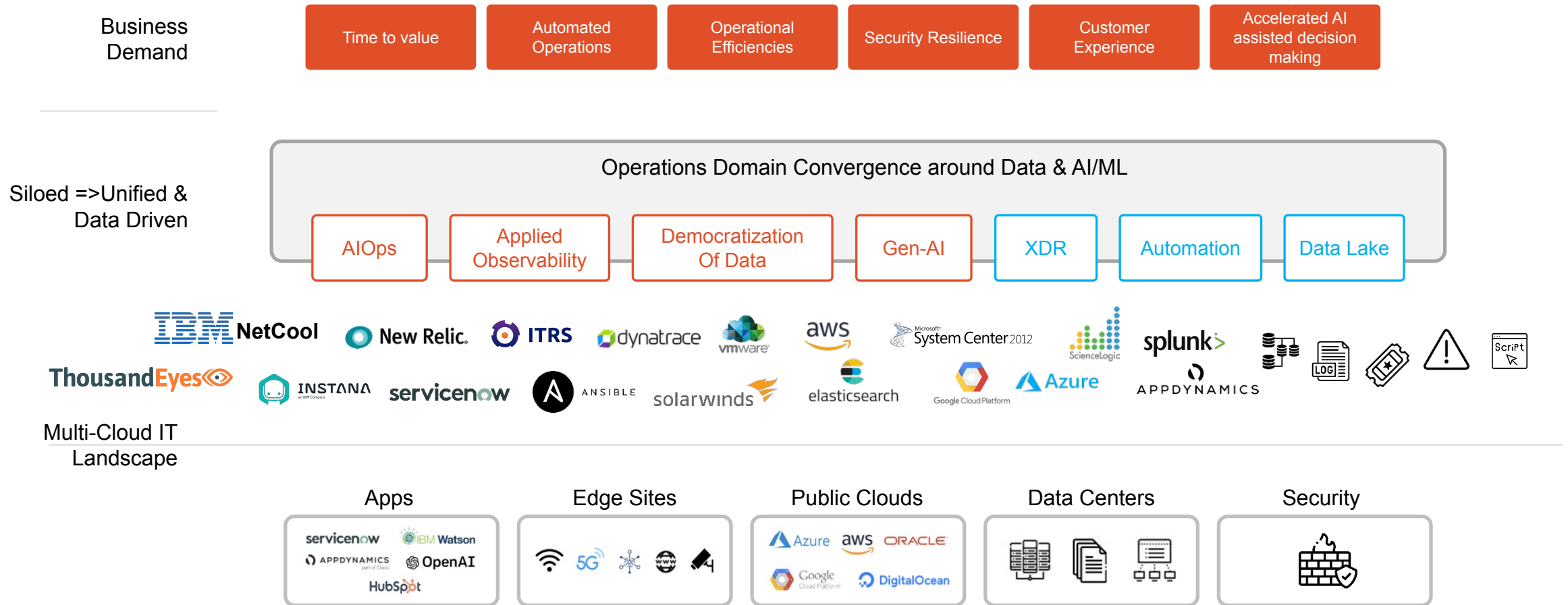
## Tipping Point

Multi-Clouds & Software Defined Architectures  
Increasing Complexity even more

# Complexity=> Challenges



# Path Forward=>Unified & Data Driven Approach With AI/ML



# Complexity Tipping Point

What is yours?

